



Developing
Community
Through
Support
and Learning

Youth Department – Parents, Care Givers and Guardians Survey

I invite you to take part in a survey being conducted by Narre Community Learning Centre to seek your views on the quality of our training. The survey is being conducted to collect feedback from parents, care givers and guardians of students under the age of 18 years on their views about their child’s training experiences and outcomes. The survey outcomes play an important role in developing and delivering training at our centre. Please note that your response is private and confidential. Participation in this survey is highly valued, but voluntary.

The Course my child was in:

Date:

	Agree	Not Sure	Disagree
Staff communicated with me about my child’s attendance, behaviour and progress	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My feedback was welcomed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Any concerns I raised were responded to appropriately	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My child received enough encouragement	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The official support systems in place were appropriate	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Individual assistance was provided to my child when required	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Staff at the centre understand that students learn differently and used different styles of teaching to meet student’s needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Different kinds of assessments were used to evaluate student’s progress	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My child was treated like an individual and the centre promotes a respectful and understanding approach in their course	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please list areas of the course or centre that you felt really helped your child:

Please list areas that you think we could improve:

Would you recommend courses at this Centre to friends, family and other members of the community? (please circle) **YES / NO**

Would you encourage your child to continue studying at the Centre? (please circle) **YES / NO**

I would like to discuss my feedback further with a staff member YES / NO If YES: My name and contact details: